

SERVICE TECHNICIAN JOB DESCRIPTION

Location: Bristol Road, Cromhall, Wotton-under-Edge, South Gloucestershire, GL12 8AX

Full-time: 8:30 – 16.30 (37.5 hours per week) Monday-Friday.

THE COMPANY

de Smit Medical Systems Ltd is a market-leading medical equipment distributor, offering a calibration and repair service for some of their exclusive range of medical devices and test equipment. This service covers maintenance and repair of bladder scanners, medical test equipment, sale of new or reconditioned medical equipment and technical training to staff within the NHS and private sector.

THE ROLE

The role is a full-time, permanent position, based predominantly in the company's headquarters in Cromhall, although some occasional travel and overnight stays may be required. The successful applicant will be part of a team of existing technicians and will report directly to the Service Lead. You will be responsible for the servicing and repair of medical devices distributed by de Smit Medical Systems Ltd.

This is an exciting opportunity to join the existing team in this diverse role, working for a growing company within the medical equipment industry.

RESPONSIBILITIES

- Undertake controlled evaluation, service, repair, and calibration of the company's range of medical devices and medical test equipment
- Assist and support the company's existing technicians by undertaking evaluation and repairs on other medical devices as required
- Assist and support the warehouse in quality checking and the logistical side as required
- Ensuring best practice in the maintenance, control and observance of engineering process and procedures for servicing and repair
- Ensuring engineering activities are undertaken using appropriate engineering safety precautions and standards
- Maintain high standards of quality and workmanship
- Maintain accurate documentation associated with the service and repair
- Understand and operate in accordance with all applicable company quality procedures
- Provide troubleshooting, technical advice and assistance to customers
- Provide assistance to the Sales Team including technical presentations as necessary
- Occasional customer site visits may be required
- Cover other duties as required

EXPERIENCE AND QUALIFICATIONS

The ideal candidate should have:

- Minimum 2 years' experience in calibration and/or an electronics background
- Preferable City & Guilds or equivalent HNC in Electrical and/or Electronic Engineering qualifications
- Preferred experience undertaking service & maintenance of medical (hospital and community based) devices
- Must have a high attention to detail
- Must be a keen team player and open listener, but also able to work on own initiative
- Good planning and time management skills
- Good administration and organizational skills
- Good IT literacy including Microsoft Office
- Clean driving license