

TESTIMONIALS

CUBESCAN BLADDER SCANNERS



'We purchased our first four BioCon-700 devices in 2016 and have since increased our fleet to approximately 50 units, providing continuity across all three sites. The continuous training support since our original purchase is exceptional.'

I would like to pay a special thank you to Anita, who has supported SFH with our face-to-face training since that original purchase. Anita has helped drive forward our training and support the improvement of staff's understanding, clinical applications, competency and user compliance.

Thank you, de Smit Medical.'

Tracy Dring

*Lead for Training & Clinical Advisor for Medical Equipment
Sherwood Forest Hospital Foundation Trust*

'The BioCon bladder scanner procured for our Specialist Palliative Care Inpatient Unit is exactly what we need to further support patient care. The process from start to finish was uncomplicated and professional. Communication from the company couldn't be faulted and the support from the specialist nurse trainer has been exemplary. I would definitely recommend the company and would not hesitate to use them again.'

Sue Carter

*Specialist Palliative Care Inpatient Unit
St Barnabas Hospice*

'We have worked closely with the trainers from de Smit Medical over the last few years since purchasing the CUBEScan bladder scanners. They have always been approachable and responsive to our staff training needs. They have provided training that is practical and insightful, helping us create a safer culture of care for our patients and staff that are confident and competent in use of the devices.'

Jayne Blakely

*Medical Devices Training Team Manager
Calderdale & Huddersfield NHS Foundation Trust*



'I would like to thank de Smit Medical for your help and support in the standardising of bladder scanners in Southern Health, as I am sure you can understand this was a substantial undertaking by the Trust with the purchase of 17 units and counting. From Tender to post purchase support you and your team have been wonderful in providing the information we required and the support and training to our staff. The Trust chose to select BioCon700 bladder scanners not only for the quality and costing of the product but also for the customer support. The Trust has always found your support first class and 100% patient focused in supporting our trust to deliver high quality clinical care. Your company has a can-do attitude and is aware of the challenges facing healthcare professionals today. The Trust has great respect for your trainers, especially Ray, who has really helped support the products and our staff's competency in their use. Your support has been invaluable and has led to greater benefits being realised.'

Marie Corner

*Capital Programme Manager
Southern Health NHS Foundation Trust*

'When a general nurse moves into a specialist Continence role it is often difficult to find courses which expand knowledge and competence at the level required to support advanced practice. de Smit have a dedicated tutor for a range of clinical training courses covering urinary, bowel, pelvic floor, and devices. Courses can be done by modules, making it easier to fund and arrange attendance. It has been quite exciting to see a new course become available –the male pelvic floor, held virtually allowing training to continue during the pandemic. I have used all these courses as part of developing the Continence Advisors.

de Smit has been “my go to” company for many years. A family run business providing you with a friendly service director to liaise with. Superb courses and extremely well made, innovative devices and scanners.'

Dawn Hewett

*Service Manager
Continence Services Dorset HealthCare*

'Since the introduction of the Bladder scanner to our department we have seen a definitive reduction in the number of repeat CBCTs due to under-full bladders, which we view as a clear benefit.'

Daniel Musselbrook

*Therapeutic Radiographer
Musgrove Hospital, Taunton*



'I would like to commend de Smit Medical on the speedy turnaround time when calibrating and servicing our bladder scanners. We were contacted to arrange servicing in an efficient and timely manner and received the scanners back within 4 days or less which is vitally important for us to maintain a busy service.'

Wendy Keegan

*Clinical Nurse Specialist, Continence
Coventry & Warwickshire NHS Trust (retired)*

'The technical training received on the BioCon 700 Bladder Scanner was well organised and delivered with just the right amount of theory and practical work. All parts of the device were stripped down and examined, followed by the full calibration procedure. A well made device that should be simple to repair and maintain.'

Karl Langford

*Section Head, Medical engineering,
University Hospitals of Birmingham*

'We purchased our first Cubescan bladder scanner from De Smit almost five years ago. We were very impressed by the quality of the device and by the service and support we received, so we have standardised on them for the county. We now have 32 units and expect to replace the remaining legacy units with scanners from de Smit in the near future.'

Bill Brash

*Section Head, Medical Engineering,
Ayrshire Hospitals, Scotland*

'Since replacing our Scanners a few years ago, we as a trust have noticed a big decline in service and maintenance issues that we had with our previous supplier, well in excess of 60% more reliable and any issues we do have are resolved very quickly. The quality of the units are far more superior for both Clinical end users and our maintainers, highly recommend the De-smit range of scanners'

Glenn Purkiss

*Contracts and Logistics Lead,
Hampshire Hospitals Foundation Trust*



'Sussex Community NHS Foundation Trust has standardised to BioCon bladder scanners from de Smit Medical Systems Ltd. The Bladder and Bowel service amongst others recently upgraded to the 1100 model and all other services use the 700 model.

When discussing the best model for use in the community, Claire demonstrated alternative devices to ensure that the correct device was chosen. This showed an understanding of the specific needs of community use.

We have always had excellent service and support from de Smit. All queries are responded to promptly and additional support was provided discuss the connectivity of the devices to the EPR system. There is good communication within the company and that there is great teamwork.

Claire took over the Trust last summer and has since delivered many training sessions and has been available for staff to contact her directly with any questions. She is reliable and adaptable to the training sessions, always remaining calm and knowledgeable. With Claire's support, the Trust has improved the training and competency on this device.'

Ali Brown

Medical Device Safety Lead

Sussex Community NHS Foundation Trust

